

Vendor Refund & Cancellation Policy

Cincy-Cinco is a rain-or-shine event. By participating, vendors acknowledge and accept the following refund and cancellation terms:

1. Weather Policy (Rain or Shine)

The festival will take place as scheduled regardless of weather conditions. No refunds will be issued due to inclement weather (including rain, heat, or wind) if the event proceeds as planned.

2. Full Event Cancellation

If the festival is fully canceled by the organizers due to severe weather, safety concerns, or unforeseen circumstances:

Vendors will receive a 100% credit toward participation in the next Cincy-Cinco Festival

Credits are non-transferable and must be used for the following year's event.

3. Partial Cancellation

If the festival is partially canceled (e.g., one day of a multi-day event is canceled):

Vendors may receive a partial credit or refund, determined proportionally based on the duration of the cancellation

The final amount will be determined at the discretion of the organizers

4. Credits & Priority Placement

In cases where credits are issued:

- Vendors will receive priority placement for the following year
- Credits cannot be exchanged for cash after issuance

5. Force Majeure

Cincy-Cinco is not liable for cancellations or interruptions caused by events beyond its control, including but not limited to extreme weather, government restrictions, public safety emergencies, or acts of God. In such cases, the above credit/refund structure will apply.

6. Agreement

Submission of payment and participation confirms that the vendor has read, understood, and agreed to this policy.